

Medi-Cal Managed Care: Services Snapshot

Medi-Cal Managed Care Plans are an essential part of California's health care system, serving 14 million people across all 58 counties, delivering whole-person, community-based services that help Californians stay healthy, avoid medical debt, and live with dignity.

From preventive checkups to behavioral health support, maternal and child care, nutrition assistance, and housing stability programs, Medi-Cal managed care is a lifeline for families, seniors, people with disabilities, and workers. It's no surprise that **the vast majority of Californians support Medi-Cal and the vital services it provides.**

A Snapshot of Full Scope Medi-Cal Managed Care Services

Medi-Cal Managed Care provides comprehensive healthcare coverage to members throughout California, ensuring access to essential medical services and support.



Core Medical Services

- Doctor visits and primary care
- Prescriptions and medications
- Vaccinations and preventive care
- Emergency services
- Referrals to specialists



Specialized Care

- Mental health care
- Substance use disorder treatment
- Vision care and eyeglasses
- Dental care
- Hearing aids



Support Services

- Transportation assistance
- In-home care services
- Long-term care
- And much more!*

Medi-Cal Managed Care: From Coverage to Community Impact

Through Enhanced Care Management and Community Supports, managed care connects members to whole-person services — from behavioral health and nutrition to housing and recovery programs. The result is healthier people, stronger families, and more resilient communities.

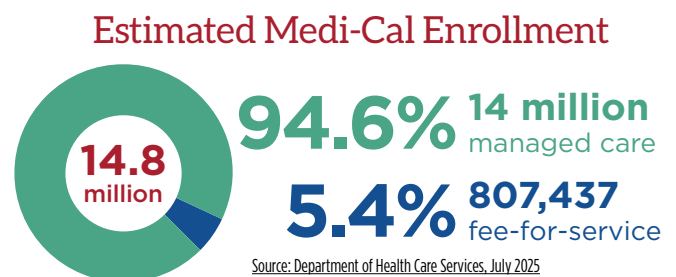
Medi-Cal Managed Care Services: Impact

14 million Californians are enrolled in Medi-Cal Managed Care, or 1 in 3 Californians, disproportionately from underserved communities.

40% of Children, or 5.6 million Californian kids, including 80,000+ in foster care, are enrolled in Medi-Cal Managed Care.

325,000+ Medi-Cal members across California have received Enhanced Care Management (ECM) services since the program launched in 2022.

365,000+ Medi-Cal members to date have received community support services implemented by health plans.



A Snapshot of Enhanced Care Management Services

Comprehensive, coordinated care with a lead care manager that meets members where they are

Launched in 2022, Enhanced Care Management (ECM) is a statewide Medi-Cal Managed Care plan benefit that delivers human-centered and community-based care management for members with complex health needs.

How Does Enhanced Care Management Work?



Enrolled members receive comprehensive care management from a **single** lead care manager



Care managers coordinate all health and health-related services, including **physical, mental, and social support**



Lead care managers meet members wherever they are — **on the street, in shelters, doctor's offices, or at home**

A Snapshot of Community Supports

Addressing the social drivers of health to improve whole-person health care quality

Community Supports help Managed Care Plan members address social factors that impact their health while avoiding higher, less affordable levels of care. The Department of Health Care Services (DHCS) approves 14 Community Support services that health plans may choose to offer.

Housing & Living Support

- Housing Transition Navigation Services
- Housing Deposits
- Transitional Rent
- Housing Tenancy and Sustaining Services
- Short-Term Post-Hospitalization Housing
- Recuperative Care (Medical Respite)
- Nursing Facility Transitions
- Community or Home Transition Services

Personal Care & Health Support

- Day Habilitation Programs
- Respite Services
- Personal Care and Homemaker Services
- Environmental Accessibility Adaptations
- Medically Tailored Meals
- Asthma Remediation
- Sobering Centers



Managed Care Plans Are Committed to High-Quality Health Care Services

Managed Care Plans are the backbone of the Medi-Cal program, maximizing every dollar to deliver comprehensive, coordinated care and improve care quality for members. Managed Care Plans are committed to working with California's leaders to maintain the quality and level of care for our members and deliver for California's most vulnerable residents.



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